

## **FIELD SERVICE RATES**

Domestic Rate Structure (Contigu	uous US) (8 hour minimum cl	(8 hour minimum charge) Rate in USD	
Field Service Technician Installation Inspection, Startup Supervision, Troubleshooting Assistance, Training	Day rate (Monday – Friday) Overtime hourly rate (>8 hours or Saturday) Holiday or Sunday rate	\$1,750.00 \$330.00 \$3,500.00	
Field Service Engineer  Design, Programming, Troubleshooting	Day rate (Monday – Friday) Overtime hourly rate (>8 hours or Saturday) Holiday or Sunday rate	\$2,250.00 \$425.00 \$4,500.00	
Additional Service – Alignment	Per pump*	\$400.00	
Additional Service – Vibration Analysis	Per pump*	\$1,750.00	
Additional Service – Precision Laser Measuring Requires two technicians	Per day*	\$2,000.00	

## International Rate Structure\*\*

(8 hour minimum charge)

		Rate in USD
Field Service Technician	Day rate (Monday – Friday)	\$2,500.00
Installation Inspection, Startup Supervision,	Overtime hourly rate (>8 hours or Saturday)	\$475.00
Troubleshooting Assistance, Training	Holiday or Sunday rate	\$5,000.00
Field Service Engineer	Day rate (Monday – Friday)	\$3,400.00
Design, Programming, Troubleshooting	Overtime hourly rate (>8 hours or Saturday)	\$640.00
	Holiday or Sunday rate	\$6,800.00

\*plus applicable technician rate and expenses

To schedule service contact: service@pattersonpumps.com

See rate conditions on following page

<sup>\*\*</sup>Additional services not available to international locations



## FIELD SERVICE RATE CONDITIONS

- 1. Regular rates are for non-holidays Monday through Friday 8:00am to 5:00pm.
- 2. Overtime rates are for Saturday and times before 8:00 a.m. and after 5:00pm.
- 3. Holidays include the Saturday and Sunday before or after the Holiday if the Holiday falls on Friday or Monday.
- 4. Travel Time rates are for travel from Patterson's office (or employee residence) to the job site and from the job site to the point of origin. Travel time will be at the above rates.
- 5. Local transportation costs applied where applicable at a rate of \$1.00/mile.
- 6. Air/ground transportation will be at invoiced cost.
- 7. Lodging cost at \$200.00 per night.
- 8. Meal cost at \$65.00 per day.
- 9. Subcontractor, supplier, rented equipment, rented tools, consumables, etc. will be charged at actual invoice plus 15%.
- 10. Taxes and/or duties, if applicable, will be billed at cost.
- 11. International rates apply to all services outside the 48 contiguous United States.
- 12. International service is limited to locations acceptable to the US State Department and which are under Travel Advisory Level 1 or 2. Patterson personnel will not be sent into war zones or areas known as hostile toward US citizens. Accommodations must be considered safe and conform to US standards of 5-star hotel. In non-English speaking locations, an interpreter and driver must be provided by the customer.
- 13. These rates and policies described are subject to change at Patterson's option and without prior notice.